

# Using This Directory

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# How to Use This Directory

Georgetown University Hospital's Physicians Reference Directory (PRD) provides information about hospital departments, clinics and physicians. Each departmental section in this directory includes:

- Clinical Programs & Services; and
- Physician Listings with contact information.

## *Find the information you need*

This directory has many features designed to help you find exactly what you need:

- Chapters broken down by department and subsections by departmental division;
- Complete profiles of full-time physicians, advanced practice nurses, certified registered nurse anesthetists, licensed social workers and allied health professionals at Georgetown University Hospital;
- Contact information for all voluntary clinical faculty privileged at Georgetown University Hospital;
- Subject and provider indexes to help you locate a particular physician, program, service or treatment;
- A language index to help you locate a physician by language spoken and specialty;
- Guides to physician and patient services;
- Listings of hospital administrators and department heads; and
- Map and transportation information.

## *Online & Mobile Device Download Instructions*

This Georgetown University Hospital Physicians Reference Directory is available online by clicking on the *Health Professionals* link on the hospital's website:

[www.georgetownuniversityhospital.org](http://www.georgetownuniversityhospital.org)

On this site you will find files available to download into a mobile device, giving you access to contact information for all physicians listed in this directory sorted by department and division. Alternatively you may use an online search function to find a physician, disease, or department using Acrobat (PDF) files. The PDF files may be copied and downloaded to your PC.

For complete instructions on how to use and download the online versions of this directory, go to the hospital website ([www.georgetownuniversityhospital.org](http://www.georgetownuniversityhospital.org)) and click on the *Health Professionals* link.

## *Text Paging System*

### **Text Pages – a new feature**

Text pages are easy, convenient and fast. You can send text messages to *any Georgetown University Hospital staff physician who has a 405 pager prefix.*

### **How to Send a Text Page**

Access the website [www.usamobility.com](http://www.usamobility.com) and click on ‘Send a Message.’ Enter the complete 10-digit paging number with no symbols, spaces or hyphens, and then enter your message. Messages can be up to 500 characters in length.

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# MedStar Health

MedStar Health is a \$3.1 billion not-for-profit healthcare organization and a community-based network of eight hospitals and other healthcare services in the Baltimore/Washington region. The hospitals, which include both teaching and community facilities, are Franklin Square Hospital Center, Good Samaritan Hospital, Harbor Hospital, Montgomery General Hospital and Union Memorial Hospital in Maryland, and Georgetown University Hospital, National Rehabilitation Hospital and Washington Hospital Center in the District of Columbia. MedStar Health is based in Columbia, Maryland. As the area’s largest health system, it is one of its largest employers, with more than 25,200 employees and 5,100 affiliated physicians, all of whom support MedStar Health’s patient-first philosophy that combines care, compassion and clinical excellence, with an emphasis on customer service.

MedStar Health’s areas of clinical excellence include cardiology, cardiac surgery, oncology, rehabilitation, neurosciences, orthopaedic surgery, women’s services, and emergency and trauma services. We have comprehensive services including primary, urgent and subacute care, medical education and research. Our other health-related services include assisted living, home health and long-term care. We also operate nursing homes, senior housing, adult day care, rehabilitation and ambulatory centers, as well as maintain MedStar Physician Partners, a comprehensive physician network in the Baltimore/Washington area.

## *Accuracy*

Every attempt has been made to verify the contact numbers in this directory. Please understand that contact numbers do change and at times physicians are not available to answer their pages. If you are unable to reach a service please call the appropriate resident on-call or the page operator at (202) 444-PAGE (7243).

We hope you find this directory useful.

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# Georgetown Physician Access

*“One Call Does It All”*

Available 24 Hours

Inside the Washington, DC Metropolitan Area: (202) 342-3300

Outside the Washington, DC Metropolitan Area: (800) 442-4200

## *Georgetown Physician Access*

Georgetown Physician Access puts you in direct contact with Georgetown University Hospital and its physicians. Registered nurses can connect you with the physician you identify for consultations and referrals, assist you in selecting an appropriate specialist or ensure that contact is made for a telephone consultation. The Access Line is the one number to call for assistance.

The nurses will answer any questions about special Georgetown services and programs or refer appropriately to Georgetown staff. Physician Access also links to the Lombardi CancerLine certified oncology nurses.

## *Appointment Scheduling*

The nurses schedule patient appointments with your selected specialist. The nurse will request the name, date of birth, and telephone number of the patient and a brief description of the reason for the referral. The nurse will arrange the appointment, confirm with the patient, mail the appointment confirmation with maps and any appropriate information, and notify your office upon completion.

## *Patient Admission/Transfer*

After hours and on the weekend, the Georgetown Physician Access Line is answered by the nurse on-call. The nurse will make all necessary arrangements, including transportation of the acutely ill patient via MedStar Transport system (air or ground). It only requires one call to get your patient transferred to Georgetown.

## *Questions/Concerns*

Please call the Access Line whenever you encounter difficulties with any department in the hospital. The nurses will work with the Physician Advocates to quickly resolve your concerns.